

The Committee questioned how monitoring and performance of the First Response Team was fed back to members. The Head of First Response would discuss how best to report back to members with the Director of Children's Services. **(Action No. 83.1)** *Cllr Ejiofor* There is a performance report which goes to Cabinet Quarterly, and Overview and Scrutiny twice a year – this includes information on initial and core assessments and contacts and referrals. Debbie Haith Deputy Director and Marion Wheeler, Assistant Director Safeguarding also meet with the Cabinet member for Children and Young People's Service fortnightly where they discuss performance across C&F including performance within FR. The Cabinet Member also attends a Towards Excellence Board with the Chief Executive where there is a specific focus on Safeguarding and there has been intensive scrutiny of activity around contact/referral/assessment. The Children's Safeguarding Policy and Practice Advisory Committee receive regular independent audit reports on the quality of the work being done within FR, particularly around safeguarding. Quarterly reporting to members can be adjusted if there is something specific they would like to look at, although the focus for member reporting/scrutiny is now more on outcome information than process.

The Committee would be sent information on numbers of 'contacts' that resulted in initial core assessments and those with no further action, details of the relevant quality performance indicators including how often reported to the Cabinet Member for Children and a copy of the quality standards for good assessment. **(Action No. 83.2)** *Cllr Ejiofor & Cllr Diakides*

In order to assist elected members in understanding the range and ratio of outcomes of Contacts to FR we will propose to run a report of a random sample week (160+) and report back the analysis during February 2012. If this is helpful to members we could then repeat the exercise on a 6 monthly basis. Members will need to be aware that the report cannot be run directly from the system but will need a manual filter and analysis by managers and data support staff.

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